Micro Learning Video: Regenerate Results

In this video, you will learn how to regenerate a results mailer on demand.

1. To navigate to a specimen record, click the Specimens tab.
2. Click the appropriate specimen record.
3. Click the Regenerate Results button on the standard ribbon bar.

SIS will generate a modified results mailer for the specimen with the following rules:

- If the interpretation factors were not modified or reinterpretation was not performed, then the File Date of any pending result mailer will be updated with the current date.
- If there are no pending results mailers, then the latest generated result mailer will be created with in a Pending status. The file date and the trigger date will be the current date.
- If there is a pending result mailer, it will be updated to Cancelled status and a new Pending result will be generated.
- If there are no test results present on the specimen, an error message will be displayed.