



Home Health Agency Application Instructions to Add A Branch Office

To receive a health facility license in California, an applicant must fully complete the required application forms and submit them with all of the identified supporting documents. The Centralized Applications Branch (CAB) will not process incomplete applications. Refer to the [sample application packet](#) to assist in completing an application to add a Branch Office.

These instructions assist in preparing a Home Health Agency (HHA) add a Branch Office application packet.

Please read each required application form carefully and:

- Provide all requested supporting documents.
- Retain a copy of the completed application forms and supporting documents – CAB may contact the applicant and will refer to the information provided.

Review Process

CAB receives an application packet and assigns an application ID number in the Electronic Licensing Management System. A CAB analyst conducts a preliminary review of the application packet to validate receipt of all required forms and supporting documents. The application packet fee is not due until a CAB analyst validates that the application packet is complete and, if applying for a CHOW, that the license is not expired. To prevent a health facility license from expiring submit a license renewal application and license renewal fee(s).

Application packets missing forms and/or supporting documents are incomplete. CAB will only process complete applications.

Once validation is complete, a CAB analyst notifies the provider to submit the payment needed to process the application packet and conducts a more extensive review to ensure compliance with state and federal requirements.

The CAB analyst completes the review process and approves the application packet, then sends the application packet to the district office to conduct all required surveys.



Payments

Payment is due when CAB confirms the application packet is complete. The Department accepts business checks, cashier's checks, or money orders made payable to "California Department of Public Health." Payment in full is due before the application is processed.

Application fees change annually. Check the current [application fee](#) on the Licensing and Certification website.

Payment of outstanding license renewal fees and submission of a license renewal application are required prior to issuance of a license.

Submission of Applications

Submit all completed application packets and payments to:

California Department of Public Health
Licensing and Certification Program
Centralized Applications Branch
P.O. Box 997377, MS 3207
Sacramento, CA 95899-7377

If you have questions, please contact the CAB at (916) 552-8632 or by e-mail at CAB@cdph.ca.gov.