

Making Screen Names Searchable in CalREDIE

BACKGROUND

Although CalREDIE does provide a field for documenting a patient’s internet screen name on the Patient tab, this field is not searchable. Therefore, if you were beginning a contact investigation but were only provided with a screen name by the original patient, you would be unable to search CalREDIE to locate previous incidents or identifying and locating information for that contact.

Disease Incident

Patient: Ewing, Gary Incident ID: 333030 Process Status: Field Record Complete
DOB: 4/12/1969 Disease: Syphilis (Secondary) Resolution Status: Suspect

Patient Clinical Info. Laboratory Info. Hlth Dpt Follow-up STD Contacts Case Investigation

* Disease Being Reported Syphilis (Secondary)

* Last Name: Ewing * First Name: Gary Middle Name: Name Suffix: Primary Language: English
SSN: DOB (MM/DD/YYYY): 4/12/1969 Age: 44 Months: Days: * Ethnicity: Not Hispanic or Latino
Address Number & Street: 718 W University Ave Apartment/Unit Number: City: San Diego State: CA Zip: 92103 * Race: American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, Other, Unknown, White
Census Tract: 000202 County of Residence: San Diego Country of Residence: UNITED STATES
Country of Birth: UNITED STATES Date of Arrival (MM/DD/YYYY): Home Telephone: 619-867-5309 Cellular Phone / Pager: 619-867-5309 Work/School Telephone: E-mail Address: gary.ewing@yahoo.com Other Electronic Contact Information: Time4Play@adam4adam
Work/School Location: Work/School Contact:

SOLUTION

Utilizing the “Multiple Identities” feature on the Patient tab for both original patients and contacts to additionally capture screen name information allows screen names to become searchable in the patient index.

DOCUMENTATION PROCEDURE

Follow the steps below for entering patient screen names into CalREDIE.

1. Enter the screen name & website information in the “Other Electronic Contact Information” field (highlighted above).

2. Click the “Multiple Identities” icon

The screenshot shows a patient information form with tabs for Patient, Clinical Info, Laboratory Info, Hlth Dpt Follow-up, STD Contacts, and Case Investigation. The 'Disease Being Reported' is 'Syphilis (Secondary)'. Fields include Last Name (Ewing), First Name (Gary), Middle Name, Name Suffix, Primary Language (English), SSN, DOB (4/12/1969), Age (44), Months, Days, Ethnicity (Not Hispanic or Latino), and Race. A red arrow points to a small icon in the bottom right area of the form.

3. Click “New”

The screenshot shows the 'Multiple Identities' form. At the top, there is a 'Show All' checkbox. Below is a table with columns: Last Name, First Name, Middle Name, Identity Type, DOB, SSN, Source, Is Primary, and Entry Date. The first row shows 'Ewing', 'Gary', '4/12/1969', 'X', and '7/1/2013'. Below the table are various input fields for details like Entry Date, Identity Type, Source, and contact information. A red arrow points to the 'New' button at the bottom.

4. Enter “Last Name” per CalREDIE “Unk, Unk” protocols:

<i>If...</i>	<i>Then...</i>	<i>Example</i>
You are documenting a screen name for an Original Patient	Enter “Unknown-“ followed by the Original Patient’s current CalREDIE incident #	<i>Unknown-333030</i>
You are documenting a screen name for a Contact	Enter “Unknown-“ followed by the Original Patient’s CalREDIE incident #	<i>Unknown-333567</i>

NOTE: For this process, “Unknown” should **ALWAYS** be used even if the last name is known.

5. Enter "First Name" as the screen name followed by the website
6. Click "Save"
7. Click "Close"

A screenshot of a patient registration form. The form has several fields: * Last Name (containing 'Unknown-333030'), * First Name (containing 'Time4Play@adam4adam'), Middle Name, Name Suffix, SSN, Date of Birth, Gender, Home Phone, Cellular Phone / Pager, Work/School Telephone, E-mail Address, Other Electronic Contact Information, From Date, and To Date. At the bottom are buttons for 'New', 'Save', and 'Close'. A red box highlights the * Last Name and * First Name fields. Two red arrows point to the 'Save' and 'Close' buttons.

8. Click "Save" at the bottom of the Patient Tab

A screenshot of the Patient Tab form. It includes fields for Occupation (Waters and Waitresses), Describe/Specify, Occupation Location (Mo's), and checkboxes for Transgender (M to F), Transgender (F to M), Unknown, and Refused. At the bottom are buttons for 'Next', 'Cancel', and 'Save'. A red arrow points to the 'Save' button.

SEARCHING PROCEDURE

Follow the steps below to search for patients in CalREDIE by screen name.

1. From the "Person Search" screen, enter "Unk," followed by the screen name
2. Check the box for "Additional Demographics" so that your search will include Multiple Identities
3. Click "Find"

A screenshot of the Person Search screen. It has tabs for 'Person', 'Disease Incident', and 'Outbreak'. Below the tabs are search criteria: Name, SSN, DOB, Address, Phone, Zip, Create Date, MRN, SoundEx, and Source Identifier. The search input field contains 'Unk, Time4Play'. Below the input field are buttons for 'Find', 'New Patient', 'Clear', and 'Mark For Merge'. Below the buttons are radio buttons for Client Type: Patient, Contact, Family Member, and a checked checkbox for 'Additional Demographics'. At the bottom is a table header with columns: Role(s), Last Name, First Name, DOB, Current, and Address. A red box highlights the search input field. Two red arrows point to the 'Find' button and the 'Additional Demographics' checkbox.

4. If the screen name you are searching for has been previously entered according to the above protocol, any prior incidents associated with that screen name will be displayed.

5. Select the prior incident to obtain name, contact, and locating information for your current investigation and update the current incident as necessary (e.g., Last Name, First Name, Address, Phone, etc.)

SPECIAL NOTE

If you are able to obtain locating information from a previous incident associated with a screen name using the SEARCHING PROCEDURE described above and can therefore conduct a traditional contact investigation instead of referring the incident to an IPN Liaison, *“Was this client originally initiated as an internet investigation (i.e., screen name and/or email address only provided by the original patient)?”* under the Hlth Dpt Follow-up tab ***should still be listed*** as “Yes”.

QUESTIONS?

Please refer any questions related to IPN or CalREDIE-related IPN procedures to:

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