

April 7, 2020

**VENDOR ALERT 2020 – 02**

**TO:** ALL WIC VENDORS

**SUBJECT:** Electronic Benefit Transfer Capability Requirements – Important Information for Prospective California WIC Authorized Vendors

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**Purpose**

The California Department of Public Health/Women, Infants, and Children Division (CDPH/WIC) is currently implementing the new California WIC Card statewide. All California WIC authorized vendors must have EBT capable point of sale (POS) system equipment that has been certified to transact the WIC Card at their store location. This vendor alert provides information to prospective WIC vendor applicants about their eligibility to potentially receive a state funded single-function stand beside machine.

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**Background**

All vendor applicants whose application is received by CDPH/WIC on or before May 15, 2020 will have the opportunity to be eligible to receive **one** state-funded single-function stand beside POS machine.

All applications received after May 15, 2020 may not be eligible for a state-funded single-function stand beside POS machine; and will be responsible for purchasing their own POS system equipment and all related transaction fees.

Refer to the table on the next page for information on certified equipment options available to California WIC authorized vendors.

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**Action for Vendors**

To learn more about becoming a California WIC authorized vendor, click [here](#) to go to the New Vendor page on the CDPH/WIC website or visit <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Grocers/NewVendors.aspx>

For additional questions, contact the California WIC Vendor Line at [WICVendorInfo@cdph.ca.gov](mailto:WICVendorInfo@cdph.ca.gov), or call toll-free (855) WIC-STOR or (855) 942-7867.

## CALIFORNIA WIC CARD - VENDOR EQUIPMENT OPTIONS

<b>Equipment Type</b>	<b>Single-Function Stand-Beside POS</b>	<b>Multi-Function Stand-Beside POS</b>	<b>Integrated Electronic Cash Register/ Point of Sale (ECR/POS) System</b>
<b>Payment Types Accepted</b>	WIC Card Transactions Only	WIC Card and EBT(SNAP/CalFresh)	Multiple Payment Types (WIC, EBT [SNAP/CalFresh], credit and debit cards).
<b>How to Get Equipment</b>	<p>Vendor completes merchant agreement with state's contractor Fidelity Information Services (FIS) for equipment lease.</p> <p>FIS sends POS equipment to store location.</p>	<p>Vendor completes merchant agreement with state's contractor Fidelity Information Services (FIS) for equipment lease.</p> <p>FIS sends POS equipment to store location.</p>	<p>Vendor uses their in-lane ECR/POS equipment and contracts with a Third Party Processor (TPP) for WIC Card processing services.</p> <p>The system must meet specific requirements and be certified by state's contractor Custom Data Processing for use in California.</p>
<b>Vendor Costs</b>	No lease or transaction fees charged to vendor if application for authorization is received on or before May 15, 2020.	Equipment lease and transaction fees determined by FIS and terms of the FIS merchant agreement.	Costs and fees determined by the vendor's selected POS equipment provider and TPP.
<b>Additional Information</b>	FIS Merchant Support Services (800) 894-0050 <a href="mailto:Merchant.Services.Support@fisglobal.com">Merchant.Services.Support@fisglobal.com</a>		Jeane Fink, Retail Relationship Specialist CDP, Inc. <a href="mailto:Jeane.Fink@cdpehs.com">Jeane.Fink@cdpehs.com</a>