# How to Login to the COVID-19 ICF Survey

The COVID-19 ICF Survey and survey results will now be accessible through the COVID-19 Facility Survey Hub (facility-survey-cdphdata.hub.arcgis.com). Each facility will use a unique username and password to access the COVID-19 Facility Survey Hub.

## What information can I get in the COVID-19 Facility Survey Hub?

- Easy access to launch the survey
- Easy access to the most recent survey you submitted

## How to Access the Hub

1. In your web browser, open the COVID-19 Facility Survey Hub. You will be prompted to sign in on this screen:



2. Select "ArcGIS login."
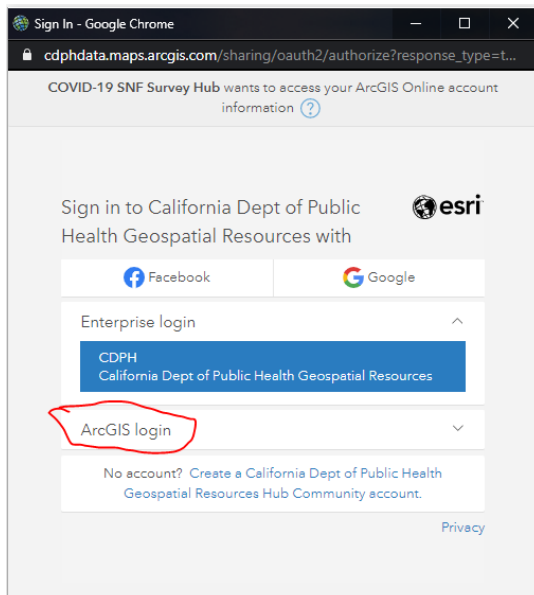
3. Enter your username and password
    a. Username: Facility ID_ICF (e.g. 000000000_ICF)
    b. First Login Password: xIcf#123
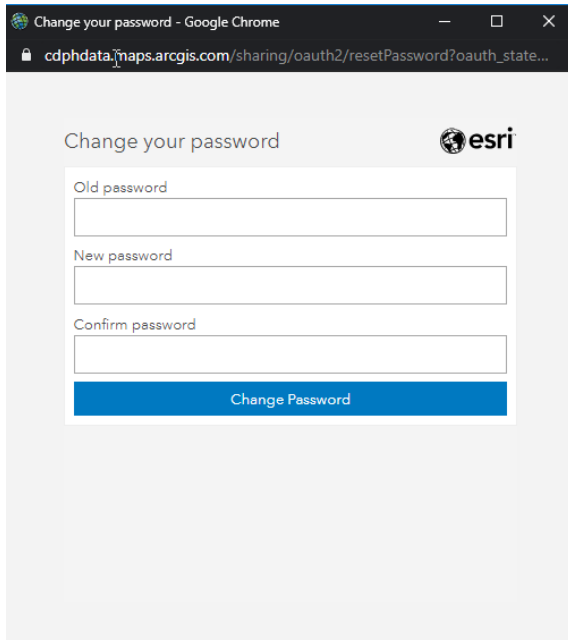


If you do not know your Facility ID, use the [CDPH Health Care Facility ID Lookup Tool](#).

4. **FIRST TIME LOGGING IN:** After logging in with your temporary password, you will be prompted to create a new password.

5. After confirming the password, you will be able to sign in and view the COVID-19 Facility Survey Hub landing page.



Select here to access your survey

Your facility name will appear here when you are signed in
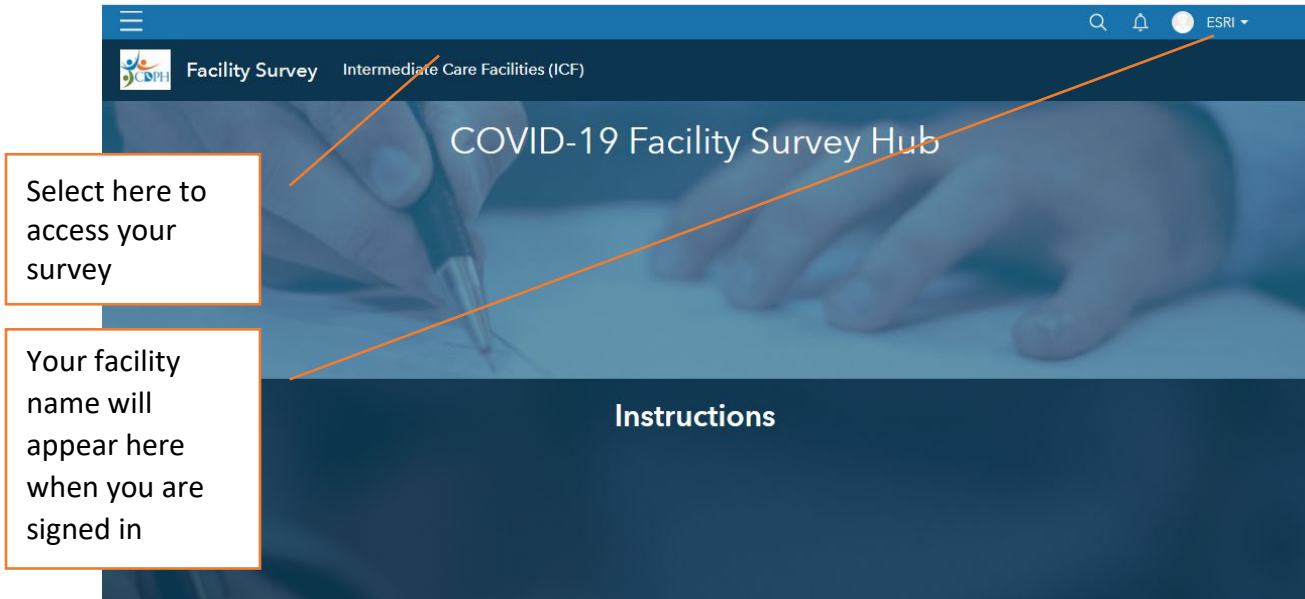
6. Once you are on your survey page, you can select the link to submit a new survey and view your most recently submitted survey.



Select here to submit a survey for your facility

This area will show you the information from the survey you most