N DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE GOLDER DOTION AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING Fax Original 053300 B. WING 05/02/2016 STREET ADDRESS, CITY, STATE, ZIP Nome: NAME OF PROVIDER OR SUPPLIER Valley Children's Hospital 9300 Valley Childrens Place, Madera, CA 93636-8761 FRESNO COUNTY Notified By: Name PROVIDER'S PLAN OF CORRECTION (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (X5)PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG REFERENCED TO THE APPROPRIATE DEFICIENCY) DATE The following reflects the findings of the Department A. Immediately following the event, a root of Public Health during an inspection visit: cause analysis (RCA) was completed to determine contributing factors. The result of the RCA determined inconsistent practice with identifying and communicating critical Complaint Intake Number: test results in a timely manner by the CA00465207 - Substantiated radiologist, teleradiologist, and ED physicians. The Vice-President of Quality & Representing the Department of Public Health: Patient Safety and Senior Vice-President & Surveyor ID # 32851, HFEN Chief Medical Officer met with the patient's 11/20/2015 family, reviewed the event, and answered The inspection was limited to the specific facility their questions/concerns. event investigated and does not represent the B. Since any patient having a critical findings of a full inspection of the facility. radiological test result could be impacted by the same deficient practice, an internal Health and Safety Code Section 1280.3(g): For review of policies and procedures was purposes of this section "immediate jeopardy" completed and the following corrective means a situation in which the licensee's actions were taken: noncompliance with one or more requirements of licensure has caused, or is likely to cause, serious (1) The Department of Medical Imaging injury or death to the patient. created a new policy DP-7630.080 Imaging Critical Test Results to define the process for the communication of Critical Test Results AMENDED to include the definition for CT Scan from the Radiologist to the ordering physician and corrections in sentence structure. or healthcare provider within 30 minutes of the completion of the procedure or The following are the findings of the Department of transmission to teleradiology (vRad). The Public Health, Licensing and Certification during an communication process includes the entity reported incident investigation visit. documentation of the critical test result and the method of communication to the patient's healthcare provider by the radiologist in the **DEFICIENCY CONSTITUTES IMMEDIATE** radiology communication intervention ("Rad **JEOPARDY** Comm" PeerVue) of the electronic medical record (PACS). The policy and procedure E 242 T22 DIV 5 CHI ART3-70203 (a) (2) Medical was approved by the Department of Medical 6/7/2016 Services General Requirements Imaging, the Medical Executive Committee, (a) A committee of the medical staff shall be and the Board of Trustees. assigned responsibility for: (2) Developing, maintaining and implementing

Event ID:33I711

2/9/2017

1:00:02PM

ITLE

Wanager, Accreditation and Regulatory Compliance

By signing this document, am acknowledging receipt of the entire citation packet,

Page(s). 1 thru 10

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. Except for nursing homes, the findings above are disclosable or days following, the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following. HEALTH the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program.

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	written policies and proother appropriate heal administration. Policie governing body. Proce the administration and appropriate. This rule was not met Based on staff intervie document review, the ensure Medical Doctor Surgery and the Emeradhered to Medical Stawhen critical radiologic Patient 1 (Pt 1) were nand effective manner. scan (an imaging methoreate pictures of crosobtained on 10/3/15 in aneurysm (an abnormall) near the heart. Radiology delayed cor (aneurysm) to the surgand/or surgical manag delayed. On 11/6/15 Hospital 1's ED with chemorrhaging due to the same day. This failure resulted in critical radiological value.	th professionals and a shall be approved a dures shall be approved redures shall be approved as evidenced by: w, clinical and admin hospital (Hospital 1) is (MD's) in Radiolog gency Department (laff Rules and Regulated results obtained for the communicated in Pt 1's chest x-rays a sections of the boot the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated a lal bulging of a blood Physicians in the ED indicated again the aneury and did a delay in communicating for the aneury and did a delay in communicating the aneury and did a delay in communicating the communicating the aneury and did a delay in communicating the aneury	by the oved by such is inistrative failed to dy, ED) ations for a timely and CT to dy) possible vessel and ical value medical sm to be in to form the detailed the cating a		(2) The Department of created a new policy of Critical Findings that if findings and/or situation deems may need immuteatment and physicic critical findings must be 30 minutes of the comprocedure or transmiss communication procedure or transmiss communication procedure or transmiss communication of the method of communication healthcare provider by Comm" PeerVue with and procedure was appeartment of Medical Executive Committee Trustees. (3) The Department of Communicated the nethod procedures expectated Imaging Critical Test DP-7630.079 Imaging applicable staff and policic Communication Critical has been revised to in DP-7630.080 Imaging and DP-7630.080 Imaging and DP-7630.079 Imaging and DP-	DP-7630.079 lidentifies significant the radiological patient an intervention be communicated pletion of the significant to the patient of the radiologistic patient to the patient to the patient to the patient personal properties and the Board of Medical Imaging, the and the Board of Medical Imaging of Critical Finding of Critical Finding of Critical Test Faging Critical Fival by Nursing ty Committee, formmittee and Testing of Testing	maging icant gist s. The sed within The sand the ient's st in "Rad policy Medical d of sing so to all mation ses to Results indings. Practice the	4/30/2016 6/7/2016
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	injuries as a result of a accident on 8/15/15. Fe 2 for a brain injury, aboremoval of his spleen, fractured left leg. On 9 from Hospital 2 to Hos services and was disch 10/3/15 at 12:13 p.m., emergency department shoulder pain, stomack chest discomfort with a common contest during the CO on 11/19/15 at 8 a.m., concurrent record reviets a common contest during the left abdomen CT scan should be common contrast dye to help de pt 1's heart in the chesheleft the hospital at 6 x-rays performed when doctors on duty to reach	et 1 received care at Hospital dominal injuries with the a chest laceration and a 6/16/15, Pt 1 was transferred pital 1 for rehabilitation narged home on 9/23/15. On Pt 1 returned to Hospital 1's it (ED) with complaints of left in pain with vomiting and difficulty breathing. In (ED) MD 4's treatment 1:38 p.m. included a chest elungs), and a computerized of the abdomen with IV into a vein) contrast dye (a rove the visibility of internal interview and ew, Radiology (Rad) MD 1 intest x-ray and saw an inside of his heart. The wed Pt 1 had fluid in his small empyema (collection interview and lung. Rad MD 1 stated he D MD 4 on 10/3/15 at 5:30 cults of his findings. Rad MD ded a chest CT scan with fine the abnormality seen on it x-ray. Rad MD 1 stated in there are no Radiology if the scans are sent to a	17	(5) To increase communicate providers after hours (9pm following process was imple Emergency Department ordimages will be reviewed by upon completion. The ED p document a preliminary diag Comm" PeerVue within PAC shift (7am), the radiologist we completed the previous ever confirm the diagnosis or flag discrepancy for further follow physician. Upon receipt of the ED physician will review document all discrepancies medical record. (6) This case was reviewed Staff Multi-Specialty Peer R. The purpose of this committed that the hospital, through the committee, provides practitiperformance data in a regul fashion, assesses the peer individuals granted clinical pather results of such assessmination that the committee, improvement were identified actions were implemented by Staff.	- 7am) the emented: all ers for radiological the ED physician will gnosis into "Rad CS. At the start of vill review all cases ning and either g it as a w-up by the ED he discrepancy log, reconcile, and in the patient's by the Medical eview Committee. He is to ensure the activities of the oners with their ar and timely review data of crivileges and uses the improve responsibilities of ED MD4 were opportunities for d, and appropriate by the Medical	1/7/2016 2/4/2016 4/7/2016
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	contracted radiology of The company reads the to the ordering MD's. To work the next morning reviewing radiology filtright. Rad MD 1 state Pt 1 and saw the chess without IV contrast. Rathe chest CT scan and after-hours report which a deformity of the left if density that appears or ventricleMRI or contribelpful in further evaluation of a mass or aneurysm in the upper left ventric abnormality in the left if dictated his results on read, "Findings: Exam without intravenous co exam motilityfinding aneurysm of either the coronary artery, or could uplication cyst. Contributed MD 1 stated he was done without IV contributed would have shown the made diagnosis easier findings on an x-ray or orders the test is usual findings. In this case, Fithe call would go to the 1 stated, "I was going the doctor, Surgeon (Surg) distracted by another of the call would by another of the call would by another of the call would go to the 1 stated by another of distracted by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the company of the call would go to the 1 stated by another of the company of the call would go to the 1 stated by another of the company of the call would go to the 1 stated by another of the company of the call would go to the 1 stated by another of the company of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stated by another of the call would go to the 1 stat	e films and faxes the Rad MD 1 stated he ing, 10/4/15, and begans completed during dhe reviewed the rest of CT scan was completed with the faxes hindicated, "Heart: heart border with a montinuous with the left ast enhanced CT material border." Rad M 10/4/15 at 10:03 a.m. was unfortunately of intrast significantly limits concerning for a lart ventricle, possibly the distill represent a beart evaluation is required the Contrast, because the density of the "bump. Rad MD 1 stated for CT scan, the doctor by called to discuss the admitting doctor. For call Pt 1's admitting MD 2 on the phone,	results returned an the sults for eted viewed ad There is ass like at ay be auspicion d vessel) ID 1 ., which otained anting rge e anign uired" CT scan contrast " and r critical who ne refore Rad MD d but was		C. The or design critical in Compliant process the 30 mas a para alerts will be separted.	Director gnee will test result ance incrocessed by the second of the sec	r of Medical Imagin II monitor 100% of clutes for process corcludes critical test red and communica vithin 30 minutes of the procedure or tracering will continue until 4 consecutive fice is achieved. That will be reported Medical Imaging of the incommunitoring tient safety alert reguirement will be fety alert. All patier vestigated by the Englor of designee and the Manager string and trending. The incommunities of the incommunities are communities and the incommunities and the in	ng Services radiology mpliance. results ted to the f the ansmission on a months of the to n a n occurs porting of meeting submitted at safety Director of resolution of Patient Trended are mmittee,	On-going .
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CA DEPT. OF PUBLIC HEALTH LICENSING & CERTIFICATION FRESNO

CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY

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	record (EMR) to Sur	was sent via electronic medical g MD 2. Rad MD 1 stated he Pt 1 to see if a chest CT scan contrast.			-		
	MD 2 stated on 10/3 4, to consult on Pt 1 Surg MD 2 stated he read about Pt 1's tra including the brain in laceration and surge	p.m., during an interview, Surg /15, he was called by ED MD sometime in the evening. e reviewed Pt 1's history and umatic motor vehicle accident njury, trauma to his chest with a ery to remove his spleen. Surg e evaluated Pt 1 he was having					
	significant abdomina also complaining of I was referred pain fro chronic pain from the complaints of abdom	e evaluated Pt 1 He was having all pain. He stated Pt 1 was left shoulder pain, but thought it om the abdomen or possibly e accident. Due to Pt 1's len pain, and the results of the e CT scan, Surg MD 2 decided	,				
	to admit Pt 1 and ord his abdomen to remo he was not aware Pt not see the faxed rep	der the placement of a drain in ove the fluid. Surg MD 2 stated a had a chest CT scan, did port or discuss the results with when getting report from ED			*		
	MD 4 about all the te had been done for P not remember discus Surg MD 2 stated Pt on 10/3/15. Surg MI	ests, results and treatment that t 1 prior to admission, he did ssing a CT scan of the chest. 1 was admitted about 11 p.m. D 2 stated there was no results of Pt 1's chest CT					
	scan with Rad MD 1. reports are, "Sent to Electronic Medical R chest CT report, and	. Surg MD 2 stated radiology me in Medi-tech (part of the lecord) and I did not read the I just signed it off as D 2 stated, "I was just focused					
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CA DEPT. OF PUBLIC HEALTH LICENSING & CERTIFICATION FRESNO

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	stated he was very dis	tressed to hear Pt 1 ca	ame					
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	Contract of the same of the sa	se name fine manifold in process and and	l					
	information I needed to	o treat Pt 1."						
	On 11/23/15 at 0:10 a	m during an intension	w ED					
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	complaints of difficulty	breathing and a CT so	can		19			
	with contrast of his abo	domen because of his						
	abdomen pain. She st	tated she received a ca	all from					
	Rad MD 1 and they dis	scussed the results of	the					
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	didn't remember the ex	cact conversation she	had	8				
	with Surg MD 2 as she	gave report to sign ov	ver care		The same of the sa			
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						700
	for admission.					
		p.m. during an interview, ED				
		s on duty 11/6/15 when Pt 1				
	came to the ED, for t	oain. She stated Pt 1 said he				
		I pain, which got worse when				
	N Share	everal other vague complaints	1			
		, urinary urgency and left arm				
	A Transcondition of the Contract of the Contra	d she ordered lab tests, an hecks electrical activity in the				
	17 17	y. She stated his vital signs				
	(1) E	neart sounds were normal				
	the commence of the state of th	ith a stethoscope. ED MD 7				
	THE ALTERNATION OF A CHARLES AND AND ADDRESS OF A CONTRACT OF THE PARTY OF THE PART	go back through his previous				
		m 10/3/15 and saw the chest mented abnormality around the				
		ne contacted Rad MD 5 in				
	C-	previous CT scan. After review,	1			
	91	ast was ordered on 11/6/15				
	Warrange et all areas to	27 a.m. ED MD 7 stated Rad				
		said there was a large, very in the left side of Pt 1's heart.	1			
	ED MD 7 stated she					
	Titologic interaction of Statementalisms acception.	asound test of the heart) for Pt		3		
	1, and had consulted	with a cardiologist (heart	3			
	Like the control of t	oracic surgery regarding the				
	A SECTION WITH PROTECTION OF STREET	n. ED MD 7 stated about 9:45				
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	2.12	that he would possibly need				
	W.	tated Pt 1 began having				
		pecame unresponsive and			and the same of th	
	The second secon	est. ED MD 7 stated all	processor.	TERELL	FR	
	attempts were made	to revive Pt 1 including		DEGELV		
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Valley Chi	ldren's Hospital	9300 Valley	Childrens Plac	e, Madera, CA 93636-8761 FRE	SNO COUNTY		
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	Review of the Operative 2:16 p.m. by the cardio sternotomy (opening the performed read, "An sternotomy was then performed and blood clots is sac enclosing the hear cardiac massage was pinspected and was pall completely empty, give to have exsanguinated. The heart was a systolic that there was a larger pseudoaneurysm (a completely empty) and the pseudoaneurysm (a completely empty) pseudoaneurysm (a c	t. The team was not 6/15 at 11 a.m. Pt 1 was 6					
	treatment were futile at pronounced dead. Est several liters." A review of the bospital	Contract of the contract of th	puran				
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	"Communication, Critic read, "Purpose Statem and clarity of communipatient care Policy Personnel 1. For patie and the emergency de will be called by labora designee, or the cardic LVN, or Respiratory Cassigned to care of the Critical test results are information which mus appropriate licensed cand include laboratory, testing results. A review procedure titled, "Hand 8/15 read, "1. The pur ensure that transmissic information is timely, at to those assuming pati Ensure that hand-off coup-to-date information patient's/client's care, to condition and any rece changes1. Continuity are essential elements safe and patient center care providers will use communication process information during transcommunicating critical B. Physicians transferr or on call responsibility After hour transfer of calmportant radiological formation transfer of calmportant radiol	tent: To promote acc cation regarding critical cation regarding critical test. Qualified/Applicable ants residing in inpaties partment, critical test atory CLS, the radiologist to a Registered are Practitioner (RCP) patient Procedure important medical to be communicated to are giver in a timely may radiology and cardiology and coordination of that support high quared care. Hospital para a standardized swhen communication sfer of care and when patient care information of the care of a patient care of a patient radiology department and service are in radiology department are in radiology department.	ent units results gist or d Nurse,)3. o the nanner elogy ey and dated to sare ndable des3. es s, care ality, tient ng n ion3. sibility, entG. rtment.				
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CA DEPT. OF PUBLIC HEAL

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 053300		A. BUILDING	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED - 05/02/2016					
						2/20/16			
The state of the s				ESS, CITY, STATE, ZIP CODE Childrens Place, Madera, CA 93636-8761 FRESNO COUNTY					
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¥	communication of cur includes the following studies relevant to pa A review of the MEDIC 2011 read, "ARTICLE Purpose: The purpos include: 1,2-3 To province the purpose include: 1,2-3 To province the following th	cohysician5. Hand off rent patient information : B. Results of diagnostic tient's condition and care" CAL STAFF BYLAWS dated E I NAME AND PURPOSE 1.2 ses of the medical staff yide oversight of care, es provided by practitioners							
	with privileges; provid patient care, treatmer RESPONSIBILITIES: THE MEDICAL STAF	e for a uniform quality of safe and services1.3 THE RESPONSIBILITIES OF FINCLUDE: 1.3-1 To y and appropriateness of							
	REGULATIONS dated OF PATIENT CARE: Responsibilities It is the staff members involved treatment and service	he responsibility of all medical ed in a patient's care, es to communicate with one ancillary staff member in							
	described above that serious injury or deal constitutes an im-	o prevent the deficiency (ies) as at caused, or is likely to cause, ath to the patient, and therefore mediate jeopardy within the n and Safety Code Section		CEIVE					
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	-		CA DEP	TEB 2 4 2017 TO PUBLIC HEALTH CERTIFICATION FREE					